



Safe
Systems



We Heard, We Listened (What's Changed in a Year?)

Presented By:

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2010 Conference

- Requests for better communication
- Increased functionality in NetComply
- More information on examiner trends

Communication

- Quarterly Newsletter
- AM Update
- FFIEC Guru
- LinkedIn User Group / Forum on portal
- Documentation

Customer Data

- Customers added in 9 new states
- NetComply Customers
 - 20,000 Devices
- SS Mail
 - 4000 Users
- Data Vaulting 20 TB
- Continuum - 200 Servers

NetComply Enhancements

- Documentation
 - Server Hardening
 - Patch Management
 - Welcome Packets

- Enhancements
 - Patch Management
 - TaskFire Time Tracking

Roadmap

- 2011 Corporate Strategy: To refine, improve and expand our existing service offerings
- NetComply
 - System Upgrade
 - Reporting, Reporting, Reporting
 - Portal
 - Wake On LAN
 - Patch Management Enhancements
 - Two Factor Authentication
- SafeSysMail
 - Exchange 2010
 - Single Sign On

Safe Systems Team Changes

- Scott Galvin – EVP Technical Solutions
- Brent Moore - Director of Customer Support
- Support Teams
- Jay Butler – Implementation Oversight
- Marshall Jones – Director Managed Services Development
- Jamie Davis – VP QA/Product Management
- Matt Roberts – Director of Professional Services
- 7 New Hires Budgeted in 2011

Technology Trends

- Virtualization – Not Just For Servers
- Collocated Servers
- Increased Bandwidth Requirements
- Vulnerability Trending – Adobe Reader
- New Banking Products

Compliance Trends

- Senior Management Involvement
 - BIA / RA
 - Strategic Plan
- Documentation of Policies and Procedures
 - Enterprise Wide
 - Verification Reporting
- Vendor Management

Hidden Gems

- Exam Preparation
- Technology Committee Assistance
 - Standardized Agenda
- Compliance Services
 - Consulting Services
 - BIA / RA
 - Strategic Plan