



## Safe Systems, Inc. Products and Services Sheet

Safe Systems, Inc. is a leader in providing network integration services to community banks. The company was founded in 1993 and has worked with over 500 financial institutions across the country to provide network design, implementation, technical support, and training services.

### **Network Monitoring**

NetComply, our premium co-managed service, offers proactive remote monitoring, preventative maintenance, remediation, and reporting for servers and other devices. Significantly minimize system downtime and free up IT resources to focus on more strategic and revenue driving initiatives.

### **Network Support**

Our Network Support team is comprised of knowledgeable and experienced Network Engineers with extensive training on financial institution platform systems and network troubleshooting. These engineers staff our in-house Network Operations Center, providing alerts and notifications on a 24x7x365 ticket tracking system. Our team offers a variety of resolution methods via telephone, the Internet, or nationwide on-site visits to best expedite problem-solving.

### **Network Design and Installation**

We offer secure and effective design, project management, and installation of network systems based on our in-depth knowledge of requirements and Core Processor specifications for financial institutions. In addition, we provide network evaluations and recommendations for technology upgrades and infrastructure growth.

### **Network Training**

Our Network Training offers the highest standards of educational services for employees on network system administration and regulatory requirements for System Administrators and Information Security Officers, including monthly webinars on technical and regulatory issues.

### **Remote Control**

Maximize your administrative personnel's time, productivity, and valuable resources through Remote Control our fast, easy, and secure services to manage your entire computing infrastructure from any location. Our three remote control solutions allow employees to telecommute as well as remotely support users and customers, all via encrypted and logged sessions.

### **Antivirus**

Our antivirus solution is the ultimate virus protection for your network- freeing up your skilled IT staff resources toward activities that support revenue generation. At the same time, our antivirus solution targets the elimination of virus related downtime and outbreak response costs.

### **Security Monitoring**

Hardware and software components provide the building blocks to secure your institution. However, unless these products are updated and monitored 24x7x365, their presence is less effective than intended. Our suite of services assists your financial institution in monitoring and securing your confidential information from unauthorized access.



## Safe Systems, Inc. Products and Services Sheet (continued)

### **Data Vaulting**

Our Data Vaulting provides a fully automated backup and recovery solution, continuously getting critical data offsite in a secure and efficient manner. Eliminate all the risks associated with taking tapes offsite and address compliance and disaster recovery pressures.

### **Unified Communication**

As more information flows in and out of the financial institution, the need for centralized management and control of communications becomes more critical. Safe Systems can assist with the management of email, phone systems, faxes, and mobile devices.

### **Compliance**

We provide periodic evaluations of critical systems to monitor and report on your network's performance and review for adherence to compliance policies. Our experienced, dedicated Account Managers are assigned to you to ensure you are kept up-to-date on future technologies and significant regulatory trends. In addition, we can help you address FFIEC regulations and meet the recommended and required standards set forth by the regulatory agencies.

### **Business Continuity**

Examiners and best business practices mandate financial institutions must be prepared for the unexpected to happen. We can enable the institution to create a solution that includes a business impact analysis, documentation of the plan, implementation of network disaster recovery, and annual testing to verify the plan is sound.